

REPORT TO MAYOR & MEMBERS OF CITY COUNCIL



Requestor: Allison Strube, Water Utilities Assistant Director, Water Utilities, 325-657-4209

Meeting Date: January 5, 2016

Item type: Regular Item

Caption:

First public hearing and consideration of an ordinance amending Appendix A, Article A8.000, Subsection A8.007 Water Billing Charges - (Presentation by Water Utilities Director Bill Riley)

Summary/History:

The proposed amendment will modify City Ordinance to allow the utility to turn over delinquent accounts to a third party collection agency and place the burden of the collection fee (20% of unpaid balance) on the collection account instead of the Water Utilities department. The collection agency will also be reporting these owed monies to the credit reporting agencies (i.e. Equifax, etc.)

The City had a similar provider until 2010 when the business folded. The City absorbed all collection cost with the previous provider. Currently, all collections for the Municipal Statement are performed by the Customer Service and Municipal Court departments. There is currently over \$2.3 million in collections.

Financial Impact:

Over \$2.3 million currently in collections as handled by Customer Service and Municipal Court.

Placing the collection fee (20% of unpaid balance) on the customer relieves the Water Utilities department of this financial burden.

Other Information/Recommendation:

Staff recommends the ordinance amendment be adopted and become effective upon the date of adoption.

Attachments:

1. Ordinance Amendment 14-432_WU_FEE_SCHEDULE_COLLECTION_FEE2.docx

Presentation:

First Reading of Ordinance Change for Water Billing Charges

Approvals/Reviews:

Strube, Allison	Created/Initiated
Riley, Bill	Approved
James, Theresa	Approved
Carriger, Tina	Approved
James, Theresa	Approved
Dunn, Becky	Approved
Kendrick, Bryan	Final Approval

